

TWOC - 16 months audit:

98 TWOCs

62 successful

29 unsuccessful (30%)

6 TWOC referrals referred elsewhere

Reduction in ED attendances for catheter-related issues

Calculations by Green Challenge team indicated a predicted overall annual saving;

5,700kg CO2

£197,400

Myra Robson,
Lewisham & Greenwich NHS Trust, UK

www.ics.org/2026/abstract/825

Developing a Structured Community Trial With Out Catheter Service (TWOC)

How?

- Timely assessment by catheter lead – 30 minutes max
- Consider medical records, reason for catheter, home support, chances of success, ability to attend clinic...
- To TWOC or not to TWOC?
- Plan TWOC to maximise success rate
- Plan most appropriate follow up
- Record and audit with monthly review
- Research limited
- Speed is of importance
- Failed TWOCs are common

“More haste, less speed”



Excellent care, applied in a consistent and logical way

"The nurse took the time to explain the procedure, and put me at ease"

"The nurse was very helpful to me in getting me on the right path catheter-wise and has helped to improve my day-to-day life immensely "

Simple
Dedicated time
No extra funds
Sustainability
No adverse event
Reduced costs
Gathering data
Easily scalable

Can we improve the success rate?
If so, how?

It is important to allow enough time, staff and resources for managing failed TWOCs