# Instructions on accessing your journal's content on your new app

There are three main methods to access content on your journal app depending on how you normally view your journal online.

1. Do you normally access journal content through your society or organization's website?

Please follow instruction set 1 'Society member instructions' to access your app.

2. Relevant to most ICS members: Are you a society member (or individual) who accesses your journal's content by logging directly into a personal Wiley Online Library account?

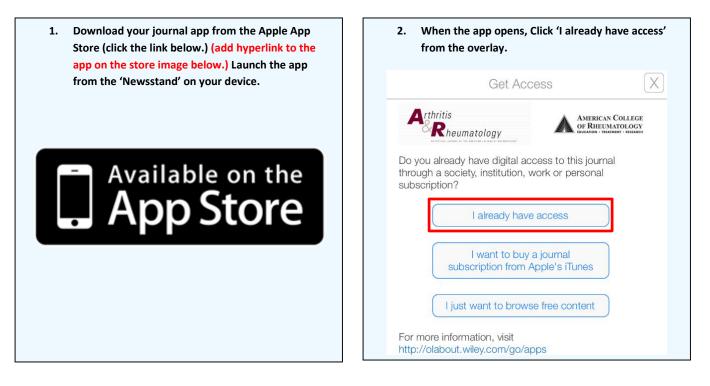
Please follow instruction set 2 'Society member instructions' to access your app. (For users whose WOL access isn't provided via an institutional network)

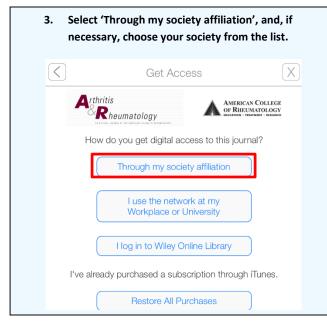
3. Are you an institutional subscriber, who accesses journal content through a Wiley Online Library account linked to an institution?

Please follow instruction set 3 'Institutional Subscriber App Instructions' to access your app.

**1. Society member app instructions who access content via a Society website (TPS)** 

Journal App Access instructions for Society members who normally access Wiley content through their Society website.





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#### 2. Society member app instructions who access content via a Wiley Online Library account (non TPS)

Journal App Access instructions for Society members and individuals who normally access Wiley content directly through an individual Wiley Online Library account they set up previously.

1. Download your journal app from the Apple App Store (click the link below.) (add hyperlink to the app on the store image below.) Launch the app	2. When the app opens, Click 'I already have access.' from the overlay.
from the 'Newsstand' on your device.	Get Access X
	Arthritis Rheumatology
Available on the App Store	Do you already have digital access to this journal through a society, institution, work or personal subscription?
	I want to buy a journal subscription from Apple's iTunes
	For more information, visit
3. Select 'I log in to Wiley Online Library.'	4. You will be presented with the screen below. Simply
Get Access X	enter your Wiley Online Library username and password, and hit the 'submit' button.
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#### For general registration customers:

As part of your new society member package you will have received instructions for setting up digital journal access through Wiley Online Library. Setup involves creating an account on Wiley Online Library and entering an access code that was provided by the society. Once you have completed this setup process, use your WOL account to log in to this app to unlock your subscription content following the steps outlined above.



#### 3. Institutional subscriber app instructions

This model is based on accessing individual journal content your library or institution has purchased. In order to access your app's licensed journal content, **you must be located within your institution's network** the first time you log in. We recommend completing the following 6 steps:

Store (click the link below.) (add hyperlink to the app on the store image below.) Launch the app	<ol><li>When the app opens, Click 'I already have a from the overlay.</li></ol>
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Available on the Available on the	I already have access
	I want to buy a journal subscription from Apple's iTunes
	I just want to browse free content
	For more information, visit http://olabout.wiley.com/go/apps
Select 'I use the network at my workplace or university.'	4. You will be presented with the screen below. T
	<ul> <li>You will be presented with the screen below. The time you use the app you will need to select the 'Register' button, if you haven't registered a Wonline account previously. Otherwise click 'Log</li> <li>Get Access</li> </ul>
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university.'	time you use the app you will need to select th 'Register' button, if you haven't registered a W Online account previously. Otherwise click 'Log Get Access Angewandte In order to access your content, you will need to establish mobile access to your application from within your institution's network.
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Image: Constraint of the second s	time you use the app you will need to select th 'Register' button, if you haven't registered a W Online account previously. Otherwise click 'Log Control account previously. Otherwise click 'Log Control account previously. Otherwise click 'Log Control account previously. Otherwise click 'Log Angewandte Control access your content, you will need to establish mobile access to your application from within your institution's network. We recommend completing the following steps: • Login/Register to Wiley Online Library from this app. You should be located within your institution's network to establish mobile access to the licensed content within your app • Your access is authorized for 3 months • Please return to your institution's network and log back in to your app to renew your access before it expires • Please be aware that it can take up to 10 minutes to
university.'          Get Access         Angewandte         Lower and the second s	time you use the app you will need to select th 'Register' button, if you haven't registered a W Online account previously. Otherwise click 'Log Control of the second sec

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5. If you clicked the 'Register' button you will be asked to enter your details, which will be used to verify your access to Wiley content. Once you have completed the form, hit the 'submit' button.

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confirm er	mail address	
password		
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7. If you already have an Online Library Account, and clicked the 'Log-In' button, please enter the username and password that you registered previously. Once entered, click the 'submit' button. (It can take up to 10 minutes to process the request.)

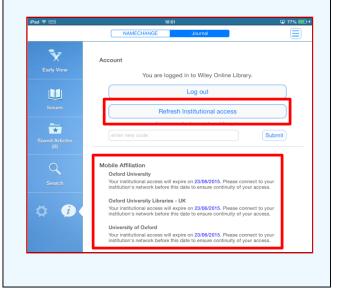
As long as your device connects to your institution's network every 3 months, the access to content through your app will continue uninterrupted.

W	iley Online Library
Lo	g in with your Wiley Online Library account
E	mail Address / Username:
Pa	ssword:
	Submit 📀
Fo	rgot your password?

6. An email will be sent to the email address you just registered. If you are using an iOS mail client simply tap the link within the email to open the app and start accessing content. If not, simply cut and paste the link into the Safari web browser.

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Note: if your e-mail do	es not support hyperlinks, please copy and paste th	e link into your Safari web browser.

8. The app will attempt to automatically refresh institutional access when you are on the network. To check, click on the Information Button, where the date that access will run out is visible, and a button can be tapped to manually trigger refreshed access.



## **For Assistance**

If at first you don't see the overlay instructions described and shown in the instructions above, tap "Settings" (Gear Icon), then tap "Get Access."

You will then be presented with the onscreen instructions outlined above.

We welcome feedback! If you have ideas for new features, or want to give us feedback on the app, please visit our Ideas Portal: <u>https://wileyapps.ideas.aha.io/ideas/new</u>

Customer Support issues: Ask A Question at: http://onlinelibrary.custhelp.com

Wiley Online Library technical issues: onlinelibraryhelpdesk@wiley.com